



Attention Utah Medicaid Pharmacy Providers

The following materials were created before the merger between the Utah Department of Health (UDOH) and the Utah Department of Human Services (UDHS). These materials are required by federal or state statutes to remain on our website.

Managing a Medication Dose Change at the Point of Sale

Effective October 1, 2018, pharmacies will have the ability to override a 79-Refill Too Soon rejection for the same drug, same strength dosage change, when submitted with a Submission Clarification Code = 05.

When a patient presents to the pharmacy with a dose change on an existing prescription, the pharmacist will use a submission clarification code = 05 on the claim to identify when the prescription can be refilled again. The system will identify the date of the dose change, calculate the number of days of the existing prescription that can be used at the new dose, and identify the date that the new prescription can be filled. The system will prompt the pharmacist with a message "Refill too soon- Next Fill Available on xx/xx/xx".